LET'S GO

- Messaging. Easy texting and no more cramped thumbs with the built-in keypad. Personalization. Make your phone your own with
- wallpapers and more. Photos & Music. Take and send photos to your
- friends. Listen to music could be: when you want wherever you are. We've crammed all the main features of your phone into

this handy guide, and in a matter of minutes we'll show you just how easy your phone is to use. You may be surprised at what you discover. Note: Your phone may not appear exactly as the images in

Caution: Before assembling, charging, or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.

Your Motorola EX431G makes life fun. All social, all the





Change the wallpaper to one that makes you smile.

Press Menu > Settings > Phone settings > Display

Choose a profile. Press Options > Customize to edit a

Set shortcuts to features you use most. Press up. down.

left, or right from the home screen to access them.

Press Menu > Settings > Phone settings >

PERSONALIZE

Set shortcuts

Dedicated key.

Set your wallpaper

Set ringtone & volume

Press Menu > User Profiles

Play it loud or keep it quiet, you choose.



MESSAGES

Send an SMS or MMS

● Press Menu > Messages > Write message.

- 2 Enter your message using the keypad.
- Tip: Press Options > Input method to switch text entry modes, such as abc or Numeric. To enter a symbol, press [SYM].
- To add pictures, sounds, or videos, press Options
- Press Options > Send to to enter one or more recipients or to select a contact from your

Read messages

When you receive a message, your phone plays an alert and displays on the screen. Press View to open the

Tip: You can read all messages in your inbox by pressing Menu > Messages > Inbox

Make calls

nter a number and press SEND.

QWERTYUI

When your phone rings or vibrates ress SEND.

Q W E R T Y U I O End a call

ss PWR/END.

Redial number

- **1** From the home screen, press **SEND** to see a list of
- 2 Scroll to the entry you want and press SEND

EMERGENCY CALLS

To call an emergency number, enter the emergency number and press

Your service provider programs one

or more emergency phone numbers that you can call under any circumstances, even

when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Cool down

In very limited circumstances, such as where your phone has been exposed to extreme heat, you may see "Cool Down" messages. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in "Cool Down" mode, only emergency calls can be made.

TIPS & TRICKS

Press and hold 1. If your voicemail number is preset, you will connect.

Handsfree speaker

During an active call, press to turn the handsfree speaker on. To turn the handsfree speaker off, press again. You can also use a wired headset to go handsfree.

Lock your phone

select Change Password > Phone Password.

Press Menu > Settings > Security Settings > Phone Security > Phone Lock, then enter a password to lock your phone. The code is originally set to 1122. To change your password, in the Security Settings menu,

To reset default factory settings on your phone, press Menu > Settings > Restore Factory Settings, then enter 1122.

Caution: This option erases all your data and information

Play music

Press Menu > Multimedia > Media plave

Press the side volume keys up or Press z.

Tip: You can use other phone features when playing

WEB

Surf the web

bookmarks

play/pause next/previous Press right or left fast forward/ Press and hold right or left view videos

music, but games or radio turns the audio player off. If you receive a call while playing music, the player pauses automatically. Playing music resumes after you end the

Note: If you can't connect, contact your service provider

Use your phone's browser to surf your favorite websites.

To go to a webpage, press Input address and enter

Select **Browser** from the home screen.

the URL using the keypad.

To go to your home page, press Homepage.

DISPLAY

Prepaid

Contacts

Games & Apps

Call History

Call Settings

Write Message

Sent Messages

Delete Messages

Message Settings

This is a standard menu layout. Your menu

Push Mail

Recent Calls

Messages

Inbox

Drafts

Outbox

Templates

Camera

Mv Folder

may be a little different.

Status indicators appear across the top of the screen





CONTACTS

Save contacts

- Enter the number on the home screen and press Options > Save to Contacts
- 2 Enter the contact details and press **Yes** to save. Tip: Press Menu > Contacts > Options > Phonebook settings > Storage Location to choose

where to save your contacts (SIM and/or Phone

Call contacts

- O Press Menu > Contacts.
- 2 Press up or down, to scroll through the list to highlight the contact's number.
- Press SEND.

PHOTOS & VIDEOS

> Photo Album.

Take photos & videos

- To use the camera or video recorder, press Menu > Camera or Menu > Multimedia: Video Recorder.
- 2 Press to take your photo or to start/stop the video.
- To share photos, press Options > Forward > Via Bluetooth, As Email, or As multimedia message.
- To stop the recording and **save** the video, press **O**. To delete the photo, press Options > Delete
- To return to the viewfinder, press C. To view your stored pictures, press > Switch to
- To transfer photos or videos to/from your memory card plug your USB cable into your phone & computer, then drag & drop files.

RADIO

Listen to the radio

- To tune a station, press right/left, Press Options > Auto Search to search and store automatically.
- To change the volume, press the side volume keys

list. Select a channel number and press Add to store it. Press Options > Channel list to see your stored stations Press keys 1 through 9 to select a stored station.

First, plug in a headset (required), Press Menu > 3

When listening to a station, press Options > Channel

Multimedia > FM Radio. Then to:

- To find the next station, press up, then press
- To **turn off** the radio, press down.

Store favorite stations

BLUETOOTH

Connect new devices

 Make sure the device you are pairing with is in discoverable mode.

- Press Menu > Settings > Connectivity > Bluetooth > My Device > Search for All Devices
- 3 When your phone lists the devices it finds within range, select the device name > Pair to connect with
- To bookmark a page, press Options > Add to 4 If necessary, press Yes and, if prompted, enter the device passkey (such as 0000) to connect to the

To automatically reconnect/disconnect your phone with a paired device, just turn the device on/off.

To send a media file or contact, open the item that you want to transfer, then press Options > Send > Via

The home screen appears when you turn on the phone.



Multimedia

Image Viewer

Media Plaver

FM Radio

World Clock

Calendar

Calculator

Settings

Tasks

Tools

Alarm

Video Recorder

Sound Recorder

Melody Composer

Currency Converter

Phone Settings

Connectivity

Sound Effects

User Profiles

Browser

Restore Factory

Network Settings

Security Settings

Note: Your home screen may look a little different.



of this guide.

BASICS

Turn it on & off

QWERTYUIO

Menu navigation

ss the left soft key to open the main menu.



menu option.





Press and hold PWR/END for a few seconds to turn the

Press the navigation key up. down, right or left to highlight a



he following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main hattery (as stated in your product information), details related to Seizures, Blackouts & Evestrain andling and replacing your hattery should be disregarded—the battery should only be replaced by a Motorola-approved service facility, and any attempt to remove or replace your battery may damage the

Important: Handle and store batteries properly to avoid injury or damage. Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged

 Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of Don't use tools, sharp objects, or excessive force to insert or remove the battery as this

Don't let the mobile device or battery come in contact with liquids.* Liquids can get into the

Don't allow the battery to touch metal objects. If metal objects, such as jewelry, stay in

prolonged contact with the battery contact points, the battery could become very hot. Don't place your mobile device or battery near a heat source.* High temperatures can cause

hattery to swell leak or malfunction Don't dry a wet or damp battery with an appliance or heat source, such as a hair dryer or

 Do avoid leaving your mobile device in your car in high temperatures.* Do avoid dropping the mobile device or battery.* Dropping these items, especially on a hard

surface, can potentially cause damage Do contact your service provider or Motorola if your mobile device or battery has been damaged in any of the ways listed here.

 Note: Always make sure that any battery, connector and compartment covers are closed and secure. to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions Important: Motorola recommends you always use Motorola-branded batteries and charger

If you see a message on your display such as Invalid Battery or Unable to Charge, take the following

for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection). Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a

Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;

. If there is no hologram, the battery is not a Motorola battery; If there is a hologram, replace the battery and try charging it again.

 If the message remains, contact a Motorola authorized service center Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service.

provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recvcling Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how

Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery

During charging, keep your battery and charger near room temperature for efficient battery

 New hatteries are not fully charged. New batteries or batteries stored for a long time may take more time to charge.

Motorola batteries and charging systems have circuitry that protects the battery from damage fror

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases. screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit www.motorola.com/products

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction, and may he prohibited or restricted in certain areas—always obey the laws and regulations on the use of these

Type, read, enter or review texts, emails, or any other written data.

Surf the web.

 Input navigation information Perform any other functions that divert your attention from driving While driving, ALWAYS

 Keen your eyes on the road Use a handsfree device if available or required by law in your area. Enter destination information into a navigation device before driving Use voice activated features (such as voice dial) and speaking features (such as audible directions), if

Ohey all local laws and regulations for the use of mobile devices and accessories in the vehicle.

Remember to follow the "Smart Practices While Driving" at www.motorola.com/callsmart (in

To reduce evestrain and avoid headaches, it is always a good idea to hold the screen a comfortable ance from your eyes, use in a well-lit area, and take frequent breaks.

Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with Radio Frequency (RF) Energy ontinue use and consult a physician if any of the following symptoms occur: seizures, blackout

convulsion eye or muscle twitching loss of awareness or disorientation f you or someone in your family has experienced seizures or blackouts, please consult with your physician pefore using an application that produces flashing-light effects on your mobile device.

Caution About High Volume Usage

exposure of human beings to RF energy. Varning: Exposure to loud noise from any source for extended periods of time may affect your hearing. T louder the volume sound level, the less time is required before your hearing could be affected. To protect RF Energy Operational Precautions For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed

 Limit the amount of time you use headsets or headphones at high volume. Avoid turning up the volume to block out poisy surroundings

 Turn the volume down if you can't hear people speaking near you. f you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing i your ears, or muffled speech, you should stop listening to the device through your headset or headphones

For more information about hearing, see our website at <u>direct.motorola.com/hellomoto/nss/</u> AcousticSafety.asp (in English only).

and have your hearing checked

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may

RF Energy Interference/Compatibility experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Keep your mobile device and its accessories away from small children. These products are no toys and may be hazardous to small children. For example:

 A choking hazard may exist for small, detachable parts Improper use could result in loud sounds, possibly causing hearing injury

 Improperly handled hatteries could overheat and cause a hurn. Supervise access for older children. Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent

 Exposure to inappropriate apps or content Improper use of anns or content

Loss of data.

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Areas

Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or narticles, such as grain dust, or metal nowders When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically

explosion or fire

Your battery, charger, or mobile device may contain symbols, defined as follows:

See "Recycling" for more information.

Syllibol Delillidoli		
\triangle	Important safety information follows. Do not dispose of your battery or mobile device in a fire.	
8		
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.	

not dispose of your battery or mobile device with your household waste

Safe" (for example, Factory Mutual, CSA, or UL approved), In such areas, sparks can occur and cause an

Statement

The following CF compliance information is applicable to Motorola mobile devices that carry one of the Symbol Definition following CF marks: Do not use tools End your call or other task if you cannot concentrate on driving.

C€0168

[Only Indoor Use Allowed In France for Bluetooth and/or Wi-Fil

ereby Motorola declares that this product is in compliance with The essential requirements and other relevant provisions of Directive 1999/5/EC

For products that support Wi-Fi 802.11a (as defined in your product information); This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency hand. The following gives an example of a typical Product Approval Number:

IMEI: 350034/40/394721/9 CE 0168 Type: MC2-41H14

Increase the separation between the equipment and the receiver.

indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

Industry Canada Notice to Users

This Class B digital apparatus complies with Canadian ICES-003.

device to tell the emergency responders your approximate location

AGPS has limitations and minht not work in your area. Therefore

Always tell the emergency responder your location to the best of your ability; and

Remain on the phone for as long as the emergency responder instructs you.

Location Services

parties providing services.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/FC (to R&TTF Directive) at www.motorola.com/rtte (in English only). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

FCC Notice to Users The following statement applies to all products that bear the FCC logo on the product label. Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF

his equipment has been tested and found to comply with the limits for a Class B digital device, pursuan to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, ma cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off and on, the user is encouraged

This device may not cause harmful interference, and (2) this device must accept any interference received.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the

from the cellular network to improve GPS performance. AGPS uses your wireless service provider's

network and therefore airtime, data charges, and/or additional charges may apply in accordance with your

Additionally, if you use applications that require location-based information (e.g., driving directions), such

applications transmit location-based information. This location-based information may be shared with

third parties, including your wireless service provider, applications providers, Motorola, and other third

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile

following two conditions: (1) This device may not cause interference and (2) This device must accept any

nterference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5

to try to correct the interference by one or more of the following measures: Follow Instructions to Avoid Interference Problems Reorient or relocate the receiving antenna.

health care facilities Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile Consult the dealer or an experienced radio/TV technician for help. device offers an airplane mode or similar feature, consult airline staff about using it in flight. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1)

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy.

When you communicate with your mobile device, the system handling your call controls the power level at

Your mobile device is designed to comply with local regulatory requirements in your country concerning

the guidelines set forth in the relevant standards, always follow these instructions and precautions:

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or

accessory supplied or approved by Motorola, ensure that whatever product is used is free of any metal

energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website.

Nearly every electronic device is subject to RF energy interference from external sources if inadequately

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or

shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your

approved accessory (e.g., clip, holder, holster, case or arm hand). If you do not use a hody-worn

and that it positions the mobile device at least 2.5 cm (1 inch) away from the body.

Medical Devices

ncluding interference that may cause undesired operation. See 47 CFR Sec. 15 19(a)(3). If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, Motorola has not approved any changes or modifications to this device by the user. Any changes or consult your healthcare provider and the device manufacturer's directions before using this mobile device. modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21. Persons with implantable medical devices should observe the following precautions: For products that support Wi-Fi 802 11a (as defined in your product information). This device is restricted to ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical

device when the mobile device is turned ON OO NOT carry the mobile device in the breast pocket.

mobile device may cause interference with other devices

For indoor use only.

which your mobile device transmits

 Use the ear opposite the implantable medical device to minimize the potential for interference. Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking

Specific Absorption Rate (FCC & IC) YOUR MOBILE DEVICE MEETS FCC AND IC LIMITS FOR EXPOSURE TO

Your mobile device can use Global Positioning System (GPS) signals for location-based applications, GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications the performance of location technology on your mobile device ission (FCC) and Industry Canada (IC). These limits include a substantial safety margin designed to Your mobile device can also use Assisted Global Positioning System (AGPS), which obtains information assure the safety of all persons, regardless of age and health

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or R. The SAR limit for mobile devices is 1.6 W/kq.

service plan. Contact your wireless service provider for details. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest Your mobile device can also use Wi-Fi signals to determine your approximate location, using information certified power level in all tested frequency bands. The highest SAR values under the FCC and IC from known and available Wi-Fi networks guidelines for your device model are listed below

lead SAR	UMTS 1900, Bluetooth	1.4 W/kg	Your Location Location-based information includes information that can be used to determine the approximate loca	
ody-worn SAR	GSM 850, Bluetooth	1.4 W/kg	of a mobile device. Mobile devices which are connected to a wireless network transmit location-based	
			information. Devices enabled with location technology also transmit location-based information.	

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. **Emergency Calls**

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at www.motorola.com/rfhealth.

European Union Directives Conformance

Smart Practices While Driving Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in

certain areas-for example, handsfree use only may be required. Go to www.motorola.com/

callsmart (in Funlish only) for more information Your mobile device lets you communicate by voice and data—almost anywhere, anytime, whereve

wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

 Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial. If available, these features help you to place your call without taking your attention off the

 When available, use a handsfree device. If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today Position your mobile device within easy reach. Be able to access your mobile device without

removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can

 Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely Dial sensibly and assess the traffic: if possible, place calls when your car is not moving or before nulling into traffic. If you must make a call while moving, dial only a few numbers, check the

road and your mirrors, then continue Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road

Use your mobile device to call for help. Dial 911 or other local emergency number in the case of accordance with the national collection and recycling schemes operated by your local or fire, traffic accident, or medical emergencies (wherever wireless phone service is available). regional authority. Alternatively, you may return unwanted mobile devices and electrical Use your mobile device to help others in emergencies. If you see an auto accident crime in accessories to any Motorola Approved Service Center in your region. Details of Motorola progress, or other serious emergency where lives are in danger, call 911 or other local emergency

number (wherever wireless phone service is available), as you would want others to do for you. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor Packaging & Product Guides traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside. Product packaging and product guides should only be disposed of in accordance with national collection assistance or other special non-emergency wireless number (wherever wireless phone service is and recycling requirements. Please contact your regional authorities for more details.

Privacy & Data Security Motorola understands that privacy and data security are important to everyone. Recause some features of

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label: your mobile device may affect your privacy or data security, please follow these recommendations to Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See enhance protection of your information: Monitor access—Keep your mobile device with you and do not leave it where others may have www.dtsc.ca.gov/hazardouswaste/perchlorate (in English only).

unmonitored access. Use your device's security and lock features, where available. There is no special handling required by consumers. Keep software up to date—If Motorola or a software/application vendor releases a patch

Hearing Aid Compatibility with Mobile Phones software fix for your mobile device that updates the device's security, install it as soon as possible Secure Personal Information—Your mobile device can store personal information in various Some Motorola phones are measured for compatibility with hearing aids. If the hox for your particular locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all model has "Rated for Hearing Aids" printed on it, the following explanation applies. personal information before you recycle, return, or give away your device. You can also backup your When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), personal data to transfer to a new device. users may detect a buzzing, humming or whining noise. Some hearing devices are more immune that

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing Online accounts—Some mobile devices provide a Motorola online account (such as MOTOBI UR). Go. device users in finding phones that may be compatible with their hearing devices. Not all phones have to your account for information on how to manage the account, and how to use security features such heen rated. Phones that are rated have the rating on their hox or a label on the hox. To maintain the as remote wine and device location (where available

Note: For information on how to backup or wine data from your mobile device, go to www.motoro

published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipmen Applications and updates—Choose your apps and updates carefully, and install from trusted This phone has been tested and rated for use with hearing aids for some of the wireless technologies th sources only. Some agos can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources. it uses. However, there may be some newer wireless technologies used in this phone that have not been

Wireless—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly when using your device as a hotspot (where available) use network security. These precautions will and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If help prevent unauthorized access to your device Location-based information—Mobile devices enabled with location based technologies such as you have questions about return or exchange policies, contact your service provider or phone retailer.

GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more The ratings are not quarantees. Results will vary depending on the user's hearing device and hearing loss. f your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone Other information your device may transmit—Your device may also transmit testing and other successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal diagnostic (including location-based) information, and other non-personal information to Motorola or

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

other third-party servers. This information is used to help improve products and services offered by

To care for your Motorola mobile device, please observe the following:

on't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.



distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in n't try to dry your mobile device using a microwave oven, conventional oven, or dryer, as is may damage the mobile device. either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or



°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C Content Copyric The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning

To help protect your mobile device, always make sure that any battery, connector and

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets,

approved national recycling schemes, and further information on Motorola recycling activities can be foun

others to this interference noise, and phones also vary in the amount of interference they generate.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to

T-Ratinus: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing

device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the

manufacturer or hearing health professional may help you find results for your hearing device. The more

immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor

memories or other media. Laws in the United States and other countries preserve for Motorola and third-

materials, materials in which you own the copyright, or materials which you are authorized or legally

party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to

Hearing devices may also be measured for immunity to this type of interference. Your hearing device

nearing devices than phones that are not labeled M4 is the hetter/higher of the two rations

two ratings. (Note that not all hearing devices have telecoils in them

royalty-free license to use that arises by operation of law in the sale of a product.

Software Copyright

or batteries) with your household waste, or in a fire. These items should be disposed of in

shock and vibration

Mobile Devices & Accessories

California Perchlorate Label

t: www.motorola.com/recycling

lon't drop vour mobile device.

compartment covers are closed and secure.

permitted to copy. If you are uncertain about your right to copy any material, please contact your legal lon't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials. advisor.

Export Law Assurances

This warranty does not apply to: This product is controlled under the export regulations of the United States of America and Canada. The Sovernments of the United States of America and Canada may restrict the exportation or re-exportation of (a) Consumable parts, such as hatteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum his product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade. capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and

Product Registration Online Product Registration:

www.motorola.com/us/productregistration (in English only Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software undates and allows you to subscribe to undates on new products or special promotions. Registration is not required for warranty coverage. Please retain your original dated sales receipt for your records. For warranty service of your Motorola nroduct you will need to provide a copy of your dated sales receipt to confirm warranty status

Thank you for choosing a Motorola product. Service & Repairs

How to Obtain Service or Other Information

If you have questions or need assistance, we're here to help. Go to www.motorola.com/repair (United States) or www.motorola.com/support (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Suppor Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired).

Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service.

If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website of the contact information for the corresponding location.

A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accent software undates from Motorola or a Motorola Authorized Renair Center, You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support

If the software update does not fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.

To obtain warranty service, as permitted by applicable law, you are required to include; (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the you subscribe to or use with the Products problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty. Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at www.motorola.com

Motorola Mobility Inc. Limited Global Warranty

Note: This Limited Warranty is not applicable in Quebec, Cana FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS. IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE RENEETS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SLICH CONSUMER PROTECTION LAWS AND REGULATIONS

Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable What Does this Limited Warranty Cover?

Motorola Mobility Inc. or its subsidiaries' warranty obligations are limited to the terms and conditions set rth herein. Subject to the exclusions contained below, Motorola Mobility Inc or its subsidiaries

otorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phon "Product") against defects in materials and workmanship, under normal consumer use, for a period of ONF) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period"). Renairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 20 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period his Limited Warranty is only available in the country where the Product was purchased. Motorola may

provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase. his Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as

identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this What Will Motorola Do?

become the property of Motorola, and may not be returned. When a replacement or refund is given, the

Motornia products may not be modified reverse-engineered, distributed or reproduced in any manner to a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant

Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent natent applications of Motorola or any third-party software provider except for the normal non-exclusive replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall

batteries that leak are covered by this warranty. Cosmetic damage including but not limited to scratches dents cracks or other cosmetic damage

c) Damage caused by use with non-Motorola products. Defects or damage that result from the use f non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage. (d) Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other

external causes: including but not limited to: (i) improper usage or operation (e.g. operating the Produc outside their permitted or intended uses as defined by Motorola, including but not limited to as set forth by

tampering with or altering the software, by someone other than Motorola, or its authorized service

the property of Motorola

Exclusions (Products and Accessories)

Motorola in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation). improper storage (e.g. subjecting the Product to extreme temperatures), abuse or peglect (e.g. broken) bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with liquids water rain extreme humidity heavy perspiration or other moisture, sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but only to the extent the damage. was not caused by incorrectly securing the phone's protective elements or subjecting the Product to anditions beyond its stated specifications or limits): (iii) use of the Products for commercial rental nurnoses; or (iv) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage. Unauthorized Service or Modification. Defects or damage resulting from service, testing. adjustment, installation, maintenance, alteration, or modification in any way, including but not limited to

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such conduct may cause damage that is not covered by this warrant (a) Normal wear and tear or otherwise due to the normal aging of the Product. Defects, damages, or the failure of the Product due to any communication service or networ

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seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself;

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